

#### PHARMACIST MANAGER'S

## KEY RESPONSIBILITIES

## **PLANNING**

Strategic planning is a crucial aspect of a pharmacist manager's role. Develop and implement a business plan that outlines the pharmacy's goals, objectives, and strategies for growth.



# ORGANISING

Organizing is the process of arranging and allocating resources, including time, money, and personnel, to achieve the pharmacy's goals. A pharmacist manager must establish efficient workflows, optimize the use of physical space, and ensure that inventory is managed effectively.

STAFFING

Recruiting, training, and retaining a skilled and motivated workforce is a critical responsibility of a pharmacist manager.

### DIRECTING

As a leader, a pharmacist manager must effectively communicate the pharmacy's goals and expectations to their team, provide guidance and support, and motivate employees to perform at their best. This involves establishing a positive work environment that fosters collaboration, respect, and open communication.



# **CONTROLLING**

A pharmacist manager is responsible for monitoring and evaluating the performance of the pharmacy and its employees. This includes tracking financial metrics, analyzing customer feedback, and conducting performance appraisals. They must identify areas of improvement, implement corrective actions, and ensure that the pharmacy remains compliant with relevant laws and regulations.

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